



Digital Remit
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4 September 2020

Privacy Policy

This document sets out our privacy policy, which has been drawn up in line with best practice issued by the Information Commissioner's Office (ICO). It is fully supported by management and has been agreed with our team. Thank you for reading it. We very much welcome suggestions for improvement; our contact details are below.

About Digital Remit

Digital Remit Limited is a Data Processor and a Data Controller. We are registered with the Information Commissioner's Office under number ZA051855. Our Data Protection Officer is Justin Jackson. You can find all relevant contact details at the end of this policy.

Our role as a Data Controller

The remainder of this document concerns our role as a Data Controller.

We process your personal data because this is necessary to keep you informed about the services we offer and to ensure that our communication with you is tailored to your interests and requirements. There is no need for us to process sensitive personal data and, consequently, we do not do so.

In some cases, we have your consent for such processing. You have the right to withdraw this consent at any time; please contact Justin to exercise these rights.

In some cases, we have a legitimate interest in processing your data; for instance, you might be a client or have attended one of our events. Following an assessment, we have concluded that your rights do not override these interests. This is because you would reasonably expect us to process your data in this way and the impact on your privacy is minimal.

You nonetheless still have the right to demand that we no longer process your data, even where we have a legitimate interest to do so; please contact Justin to exercise these rights.

We retain your data for as long as we believe you may wish to hear from us or, of course, until you object to our processing your data.

We may rely on automated decision making. We may also use data that is obtained from third parties. This is to ensure that we create the most value for you in our communications. For instance, we may take into account your presence or activity on social networks.

We do not transfer your data to third parties, except where they provide applications or storage that help us process it. No individuals access your data outside of Digital Remit.

In some cases, your data is stored or processed outside of the European Union, but we believe that such transfers are in accordance with Chapter V of the General Data Protection Regulation.

Complaints

If you would like to complain about the way we process your data, please get in touch with Justin. We shall treat your complaint as a priority.

You also have the right to contact the Information Commissioner's Office; the easiest way to do this is to visit <https://ico.org.uk/concerns/> or call 0303 123 1113.

You can find out more about your rights at <https://ico.org.uk>.

Consultation

All of our stakeholders are encouraged to review this policy, ask questions, raise concerns, and make suggestions. Our contact details are below. You can sign up to receive notifications of any change to this policy at <https://digitalremit.link/policy-notifications>.

Contact us

You can contact us in several ways:

- email info@digitalremit.com
- email Justin directly at justin.jackson@digitalremit.com
- call 01865 600906 (please dial + 44 1865 600906 outside of the UK)
- use our anonymous form at <https://digitalremit.link/anonymous-reporting>.

You can also reach the latter by scanning this QR code:



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Last updated: 4 September 2020

Digital Remit Limited is registered in England with company number 08693334 and VAT number GB 172 6127 16 at 129 Kennington Park Road, London, SE11 4JJ and trades at Clarendon House, 52 Cornmarket Street, Oxford, OX1 3HJ.